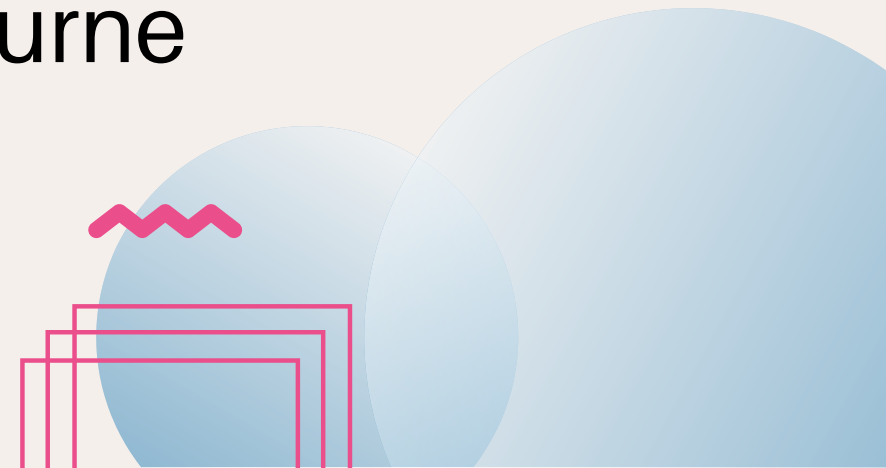
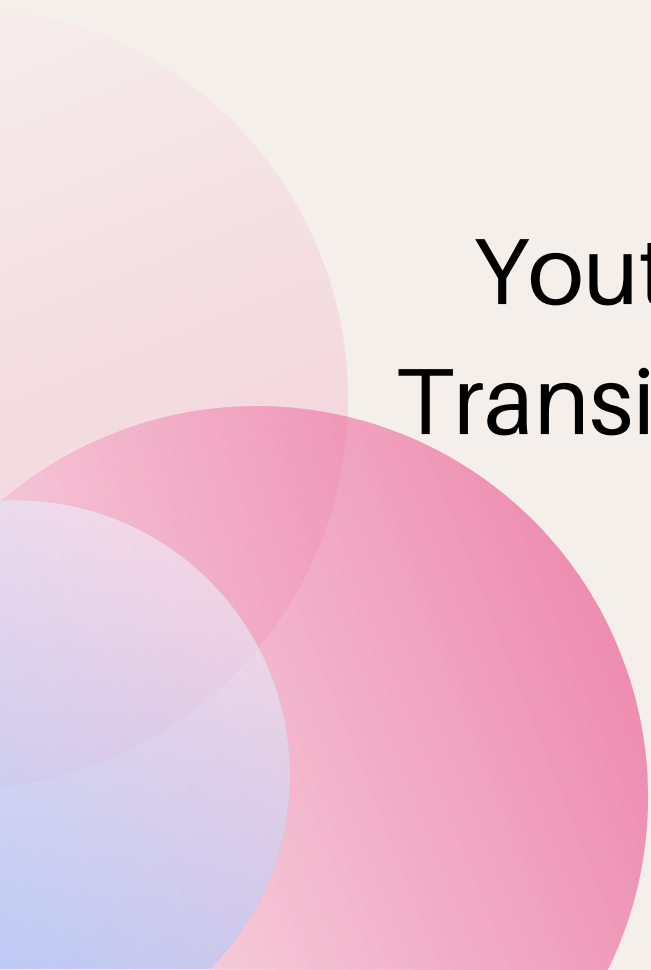


CityLLEN

Youth Employment, Engagement,
Transitions Spaces in Victoria and the
City of Melbourne



Transition & At Risk Learner Programs

Eligibility

Contact details

<p>LLEN Disengaged Learners</p>	<p>Each LLEN creates strategic, sustainable partnerships that improve education and transition outcomes for young people, including increasing Year 12 or equivalent attainment rates. LLENs use their knowledge of the region to influence strategic planning and broker partnerships among key stakeholders to support young people to remain engaged, or re-engage, in education or training. LLEN's work with schools to develop and implement programs within schools to support retention, attainment and pathways that lead to successful transitions. LLEN's also work with community organisations to develop & deliver place-based initiatives to support at risk young people re-engage in education, training and employment.</p> <p>http://www.education.vic.gov.au/about/programs/pathways/Pages/l lens.aspx?Redirect=1</p>	<p>Predominantly for high school aged students attending Victorian public schools who are disengaged in education or at risk.</p>	<p>City of Melbourne provider: Capital City LLEN (City LLEN) info@cityllen.org.au www.cityllen.org.au Online School Leavers Guide: www.zoomin.org.au For list of state-wide providers: Refer to link in the body text</p>
<p>Springboard</p>	<p>Service Providers (Melbourne City Mission) are able to support young people residing in the City of Melbourne as well as the City of Yarra, Darebin, Banyule, Nillumbick, Whittlesea, Hume and Moreland.</p> <p>Young people must be referred using the referral form available here https://www.melbournecitymission.org.au/services/program-detail/springboard</p>	<p>For young people aged 16-21 years of age transitioning from, or who have left residential care.</p>	<p>Melbourne City Mission, Flinders St, Melbourne (temporarily moved whilst renovating) ph. 03 8486 2159. Also located at Fitzroy.</p>
<p>On Track Connect</p>	<p>Delivered by the City LLEN and the LLEN Network state-wide, participating students who have not pathways post leaving school into tertiary education, training or employment are provided with referrals and advice to support them to ensure they are provided with the help needed to insure a successful transition.</p> <p>Students & their parents elect to participate in the On-Track program when they are re-enrolling in Year 11 or 12 when they tick a box on their re-enrolment forms</p>	<p>For young people who have finished their high school education and are now disengaged in their learning.</p>	<p>info@ccllen.org.au www.cityllen.org.au Other LLEN's: www.llen.org.au</p>
<p>School Focused Youth Services</p>	<p>Through School Focused Youth Services (SFYS), schools and community organisations work together to provide support to vulnerable and at-risk young people aged 10-18 years who are attending school to remain (or become) positively engaged in their education. SFYS will work closely with LLEN's and other intervention providers to coordinate projects and identify suitable solutions.</p> <p>http://www.education.vic.gov.au/school/teachers/health/Pages/sfys.aspx</p>	<p>For those aged 10-18 who are actively attending school but are considered at risk or vulnerable.</p>	<p>Melbourne City Mission, Darren Grainger DGranger@mcm.org.au or phone: 0438-848-029.</p>
<p>Raising Expectations</p>	<p>A partnership between La Trobe University and the Centre for Excellence in Child and Family Welfare this program provides resources, supports and services for students living in out of home care to attend university.</p>	<p>Mature aged students who are seeking higher education support who have been in out of home care.</p>	<p>Centre for Excellence in Child and Family Welfare, Level 5, 50 Market Street ,Melbourne. Ph. (03) 9614 1577</p>

Transition & At Risk Learner Programs

Eligibility

Contact Details

Navigator

Funded by the Department of Education and Training, the Navigator program provides intensive, holistic case management to at risk students in secondary school with the aim to prevent them from dropping out. Navigator supports young people aged 12-17 years to re-engage in education and training and will work with families and schools to develop the emotional and social capacity of students to enhance students engagement and well-being.

Providers state-wide and DET information about Navigator:

<https://www.education.vic.gov.au/about/programs/Pages/navigator.aspx>

For young people aged 12-17 years who have disengaged with their education.

Anglicare provides the Navigator program across the City of Melbourne and Western Metropolitan suburbs of Melbourne. Referrals can be made to Karina Howard, DET via 8397 0237 or howard.karina.k@edumail.vic.edu.au DET pre-screen school referrals

Look Out Centres

Complimenting the Springboard program, Look Out Centres are designed to boost the capacity of schools, carers, out of home care services and people working in child protection improve the education outcomes of young people living in out of home care. Look Out centres provide advice and support to teachers, direct support to young people residing in out-of-home care to help them fully participate in schools/education, advocacy on behalf of students and other supports.

For young people living in out of home care.

For more information:
<https://www.education.vic.gov.au/about/programs/Pages/lookout.aspx>

Reconnect/REAL

For early school leavers (those who did not complete Year 12 or its equivalent) aged 17-64 years and not currently studying in an accredited course, reconnect provides: individualised support, pathway planning & goal setting, direct access to a range of education options and links to work experience. Interventions are aimed at supporting people to get back on track, to step by step access and obtain the education they need to achieve their employment and career goals.

For early school leavers who did not complete year 12 or equivalent. aged 17-64 and are not currently studying.

Centre for Adult Education (CAE), 253 Flinders Lane, Melbourne. The CAE is now part of Box Hill Institute of TAFE. Ph. 9652 0611 or Reconnect@boxhill.edu.au

Inner Melbourne VET Cluster (IMVC) in partnership with Jesuit Social Services Community College, 71 Palmerston St, South Melbourne Ph. 9686 2354

Centre for Multicultural Youth - Youth Programs

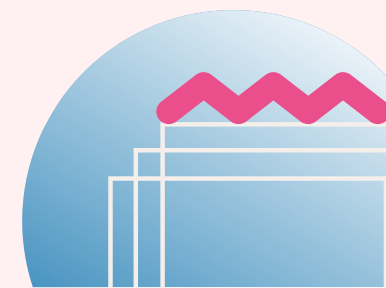
CMY Delivers a range of initiatives supporting the engagement and transitions of young people from a migrant and/or refugee background. These include:
UCan2 – this program supports the social inclusion of newly arrived young people from refugee and migrant backgrounds (16 – 26 years)
Complex Case Support – Specialised and intensive support services that provides intensive case management, coordination and support to refugees and humanitarian young migrants with complex needs.
Youth Leadership programs – CMY deliver a range of initiatives designed to raise the confidence and experience of young people from migrant backgrounds to support their wellbeing, self-esteem and employability skills whilst equipping them with advocacy skills.

<http://www.cmy.net.au/>

For Young people from a migrant/refugee backgrounds aged 16-26 years.

**304 Drummond Street, Carlton VIC 3053
T (03) 9340 3700
F (03) 9349 3766**

Visit the CMY website for state-wide locations



Employment programs

Eligibility

Contact details

(AAMEYS)

African Australian Multicultural Employment & Youth Services Provides services to young African Australians including: Employment, Mental Health, Social Isolation, Education Pathways, Support to manage racism, risky behaviours leading to contact with the Youth Justice System and other supports to guide successful pathways.
<http://www.aameys.com.au/>

For young African Australians.

**AAMEYS, Suite 108, 144-148 Nicholson St, Footscray. Ph. 9042 1604 or email Harmony via:
harmony@aameys.com.au**

iEmpower – Roads to Work Initiative

iEmpower provides employment and counselling services to at risk young people young people and work closely with employers to find job opportunities and help young people looking for work prepare for these jobs. The program connects jobseekers with the opportunities they need to gain employment, as well as supporting them in sustaining employment. This is a Jobs For Victoria (JVEN) funded initiative. The Roads to Work initiative is aimed at assisting highly disadvantaged unemployed youth. The projects are aimed at assisting those who are locked out from the labour market because of their vocational and non-vocational barriers to employment. Employment Coaches and Marketing Consultants at iEmpower and our partners (Holmesglen & Lend-A-Hand) will support eligible job seekers to develop employability skills to gain and maintain meaningful employment. iEmpower services support people facing barriers to employment, including people who are:

- from culturally diverse backgrounds, long-term unemployed, homeless or at risk of homelessness, single parents, youth justice clients, social housing residents, young people in and out of home care, low-income earners, people with disability, people with mental illness, refugees, asylum seekers and migrants.

For highly disadvantaged youth who are:

- unemployed
- culturally diverse
- homeless or at risk
- youth justice clients
- in out of home care
- refugees
- with a mental illness
- with a disability
- social housing residents
- single parents

**67 Stubbs Street Kensington VIC 3031
info@iempower.com.au
1300 997 198
<https://www.iempower.com.au/programs/jven/>**

Youth Projects

Youth Projects offers support and employment opportunities to at risk young people looking to re-engage with learning, and provides health care and assistance to members of our community experiencing homelessness and disadvantage. Some programs that Youth Projects offer include, harm and outreach service, employment and training, health and life skills and more.

Young people who are experiencing homelessness.

**City Office
7-9 Hosier Lane Melbourne 3000
T 9945 2100 F 9945 2111
<https://youthprojects.org.au/>
enquiries@youthprojects.org.au**

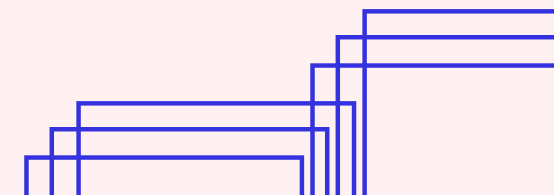
Melbourne City Mission Hester Hornbrook Academy

Melbourne City Mission is a large organisation that provides supports to young people in many ways. MCM has an education program called the Hester Hornbrook Academy. Providing flexible, community-based learning opportunities across Melbourne. With the support of an Educator and a Youth Worker in every classroom, Hester Hornbrook aims to reconnect disengaged young people through a combination of learning and wellbeing support. The curriculum is flexible and tailored to each individual's interests and goals. The practical education programs are project-based and connected to real world employment skills.

For 15 – 25 year old's who are experiencing significant disadvantage.

- caterers for young mums
- Those experiencing homelessness.

**<https://www.melbournecitymission.org.au/services/education-early-years/youth-engagement-programs/program-detail/hester-hornbrook-academy>
Phone: 03 8625 4489
Email: enrolments@mcm.org.au**



Employment programs

Youth Employment Scheme (YES)

The Youth Employment Scheme is a one-year paid traineeship in the Victorian Public Service, where you will be working in Victorian government departments and agencies, supported by mentors and building skills for an ongoing career.

A YES traineeship will give you:

- real experience in a real job
- valuable new skills
- inspiring mentors
- confidence to find your career path

Who can apply for a YES traineeship?

People who:

- are between 15–24 years old at the start of the traineeship
- are unemployed or not working more than 15 hours per week (you do not have to be registered with a jobactive provider or be on Centrelink support)
- are not currently undertaking tertiary education (for example a university degree)
- have not attained a post-school qualification (excluding certificate level 1-4 courses)

<https://jobs.vic.gov.au/looking-for-work/employment-and-cadetships-for-young-people>

Brotherhood of St Laurence – Carlton Work and Learning Program

The Brotherhood of St Laurence via the Carlton Work and Learning program deliver an employment focusing on services to public housing residents. Residents, including young people from humanitarian refugee backgrounds receive personalised, tailored supports to prepare them for local jobs. This includes resume and interview preparation and on-going support. Young people also receive referrals for training and range of other supports as needed. This is a Jobs For Victoria (JVEN) funded initiative.

White lion Youth Employment Programs

Whitelion deliver a Youth focused JVEN program in North and West Melbourne and the Jobs For Victoria (JVEN)

The Whitelion Employment Program offers an employment placement and support service for highly marginalised youth jobseekers. Young people referred to the program are provided with a vocational assessment on referral, followed by extensive pre-employment training and mentoring to develop employment skills and aspirations.

The program currently works with approximately 35 businesses in key areas of administration, hospitality, trade/outdoors, construction, transport and logistics. Taking into account the needs of the young person and the organisation, a match is made that will offer exposure to the business and good opportunities for learning under the guidance of a workplace buddy.

Eligibility

For young people between the ages of 15-24 who are beginning a traineeship and are unemployed or not working more than 15 hours per week.
- Are not currently studying and have not obtained post school qualifications.

Young people from humanitarian refugee backgrounds.

Young people must be referred to the program and are highly marginalised job seekers.

Contact details

**For more information about YES, contact
Employment Programs at
jobsvictoria@ecodev.vic.gov.au.**

Ph. 1300 208 575

**For general information on JVEN contact:
1300 208 575
jobsvictoria@ecodev.vic.gov.au
Whitelion, 155 Roden Street, West
Melbourne. Ph. 03 8354 0800
Eliana.cuppari@whitelion.asn.au**

**Carlton Work and Learning program
- Carlton Church of All Nations, 180
Palmerston St, Carlton.
For a list of all JVEN providers across
Victoria visit: <https://jobs.vic.gov.au/about-jobs-victoria/jobs-victoria-employment-network>**

Employment programs

Eligibility

Contact details

Transition to Work Program

Partnership between the Jesuit Social Services, Taskforce and the Inner Melbourne VET Cluster
Funded by the Federal Government, the Transition to work program... (as per the original) the partnership formed by 3 organisations delivers the Strive Program for young people aged 15- 21 years who have left school who can receive a range of interventions aimed at preparing young people for on-going employment and placement into work.
The program has a strong focus on helping young people to understand what is expected in the workplace and to develop the skills, attitudes and behaviours expected by employers.

For young people aged 15-21 years of age who have exited school and are looking for ongoing employment.

**Inner Melbourne VET Cluster (IMVC), 71 Palmerston St, South Melbourne
Phone. 9686 2354**

<https://imvc.com.au/transition-to-work/>

Job Active Program

For people receiving Youth Allowance or an unemployment benefit from Centrelink, this federal government program provides jobseekers with employment preparation services and matches to potential jobs.
Direct Recruitment Pty Ltd, 8/190 Queen St, Melbourne. Tel: 03 8636 8400
Contact Name: Jessica Bartlett
Email: jbartlett@directrecruitment.com.au
Max Solutions, Level 3, 470 Collins St, Melbourne, 3000. Ph. 1800 625 350
Contact Name: Julie Penney
Email: julie.penney@maxsolutions.com.au
SYC Ltd – Job Prospects, Level 2, Suite 3, 120 Clarendon St, Southbank. Ph. 9690 1969
Contact Name: Maria Nicholas
Email: mnicholas@jobprospects.com.au

Young people who are on youth allowance or another unemployment benefit from Centrelink and are job seeking.

**Inner Melbourne VET Cluster (IMVC), 71 Palmerston St, South Melbourne
Phone. 9686 2354**

<https://imvc.com.au/transition-to-work/>

Local providers are:

**AMES, 255 William St, Melbourne
Contact Name: Esmeralda Elnazak
Phone: 03 9474 7100
Email: elnazake@ames.net.au**

National Work Experience Program

The National Work Experience Program is part of the Federal Government's Jobactive initiative. It provides work experience placements for job ready job seekers in real life work experience placements where they can gain skills, experience and confidence to move from welfare to work while giving back to their community.
Placements are unpaid for up to 25 hours per week and is a great way to gain valuable skills and new referees and can sometimes lead to paid employment.

Young people in high school.

<https://jobsearch.gov.au/jobseekerinfo/nationalworkexperienceprogramme.aspx>

Refer to Job Active providers delivering services in the City of Melbourne

Job Access Program

The Job Access Program is a federal government initiative supporting people with disabilities looking for work.

Young people with disabilities who are looking for work.

<https://www.jobaccess.gov.au/>

Disability Employment Services (DES)

DES providers help young people with a disability find work as well providing service to people with a job intervention to help them keep the job. These services include: job interview skills, to disclose or not, on going placement support, reverse marketing to find an employer that matches your skills and interests, modifications of the workplace and ongoing post placement job support.

Young people with disabilities who are looking for work.

Service providers in Victoria list:
<https://bit.ly/2o045ua>



	Koorie Programs	Eligibility	Contact details
Koorie Employment programs	The Youth Employment Scheme is a one-year paid traineeship in the Victorian Public Service, where you will be working in Victorian government departments and agencies, supported by mentors and building skills for an ongoing career.	Kooiroe young people	Whitelion, 155 Roden Street, West Melbourne. Ph. 03 8354 0800 Eliana.cuppari@whitelion.asn.au
Koorie Youth Justice Program	The Koori Youth Justice Program, provides community-based early intervention and prevention response, providing culturally safe support for Aboriginal young people that are at risk of entering, or re-entering, the criminal justice system. Delivered by Aboriginal Community Controlled Organisations across the state, the Program actively protects young Aboriginal people from offending behaviour by strengthening family and community protective factors. This includes providing relevant cultural programs, supports and assistance to Aboriginal young people at risk of disengaging from school to help them remain in school. Camping and other “connecting to culture” activities are also held to help Aboriginal young people engage in pro-social activities with the community and reduce the risk of offending.	Koorie young people	https://www.justice.vic.gov.au/justice-system/youth-justice/koori-youth-justice-programs
Koorie Support - Ngaga -Dji (Hear Me)	Ngaga-dji is driving change in Victoria’s Youth Justice system to support Aboriginal children to thrive in their communities. They seek stories from the heart, about love, trauma, strength, discrimination and healing. They are about justice and equality. Children’s stories are used to help inform solutions to reduce recidivism and rates of intersections with the youth justice system.	Koorie young people	https://www.ngaga-djiproject.org.au/
Koorie Youth Council	The Koorie Youth Council (KYC) is the representative body for Aboriginal and Torres Strait Islander young people in Victoria. Led by an Executive of 15 Aboriginal and Torres Strait Islander young people and our state-wide members, KYC values the diversity and strength of young people as decision-makers. KYC advocates to government and community to advance the rights and representation of Aboriginal and Torres Strait Islander young people. By hosting events like the annual Koorie Youth Summit, KYC brings Aboriginal and Torres Strait Islander young people together to amplify their voices for social change and provide an advocacy service for Koorie young people.	Koorie Young People	http://www.koorieyouth.com.au/
Helping Indigenous Australians Find work	Indigenous jobseekers are matched to employment opportunities tagged by employers for candidates identified as Indigenous. Youth Justice is also working closely with the Aboriginal community to roll out an Elder support program for Aboriginal children and young people across youth justice centres, in consultation	Koorie young people	https://jobsearch.gov.au/job/indigenous



Koorie Programs

Eligibility

Contact details

Korin Gamadji Institute (KGI) Leadership program

Korin Gamadji Institute (KGI) is auspiced by the Richmond Football Club and delivers a wide range of programs for Aboriginal young people. Including a leadership program for young Aboriginal women at Parkville Youth Justice centre. KGI has worked with Aboriginal Liaison Officers to provide this culturally specific program, which focuses on cultural identity, mental health, wellbeing, yarning circles, confidence, leadership and mindfulness training. Youth Justice is also working closely with the Aboriginal community to roll out an Elder support program for Aboriginal children and young people across youth justice centres, in consultation with local Aboriginal organisations.

Koorie youth involved in justice

As part of the intake process, eligible young Koorie women will be linked to this program.
www.kgi.org.au

Koorie Youth Traineeships

Delivered by McKillop Family Services in partnership with the Victorian Aboriginal Child Care Agency (VACCA), this program links Koorie young people aged 17 -25 years to traineeship positions to kick start their career in a range of industries including: Finance, Community Relations, IT Support and Administration.
<https://www.mackillop.org.au/kyt>

Koorie youth aged 17-25

Samantha Jetta – KYT Coordinator
Ph: 0418 869 3172
37 Cecil Street, South Melbourne VIC 3205

Victorian Aboriginal Child Care Agency (VACCA)- Nugel Program

The VACCA Nugel (Wurunderi for 'belong') program works with the Department of Health and Human Services to support the wellbeing of indigenous children on protection orders by transferring the power to decide on issues impacting these children. VACCA will then make key decisions about each child in a culturally inclusive way.
<https://www.vacca.org/foster-carers/nugel/>

Koorie Children

**340 Bell Street,
Preston VIC 3072**
Phone: (03) 9287 8800

VACCA Early Intervention Programs

VACCA offers a range of support services for families and children that promote the child's growth and development focusing on positive parenting and family interaction. They also provide a wide range of programs from youth services, to choirs to promote cultural awareness, belonging and well-being.
<https://www.vacca.org/services/early-intervention-and-family-services/>

Koorie youth

**340 Bell Street,
Preston VIC 3072**
Phone: (03) 9287 8800

Koorie Heritage Trust

The Koorie Heritage Trust run a variety of programs to encourage cultural connectivity and pride in their community, many programs are suitable for young people and can provide a range of well-being supports including gaining new friends, exposure to people of different ages and interpretations of their world. They also run programs for schools to engage more closely with indigenous culture.
<http://korieheritagetrust.com.au/event/marngrook-community-workshop/?epage=1>

Koorie youth

Schools and Educators Programs:
<http://korieheritagetrust.com.au/cultural-education/schools-and-educators/>

Koorie Programs

Eligibility

Contact details

Melbourne Aboriginal Youth & Sport Recreation Co-operative

Basketball, fitness, gym and other sports and recreation activities provided for children and Koorie youth.
<https://www.facebook.com/MAYSARcooperative/timeline>

Koorie Youth

**184-186 Gertrude Street
Fitzroy, Victoria
(03) 9416 4255**

Victorian Aboriginal Community Services Association

The Victorian Aboriginal Community Services Association Ltd (VACSAL) is a state-wide agency that provides advice to government on a range of community development issues as well as being a major provider of extensive services to the Aboriginal community in both the metropolitan and some regional communities these services include homelessness/housing services, young men's support groups and the Best Start program (for Aboriginal children).
For a list of other sites across Victoria: <http://www.vacsal.org.au/contact-us.aspx>

Koorie Youth

**496 High Street, Northcote, VIC 3070
Phone: (03) 9416 4266
Fax: (03) 9416 4147
Email: reception@vacsal.org.au**

Victorian Aboriginal Education Association

VAEAI is the peak organisation for Aboriginal Education in Victoria and work with schools to ensure they have high expectations of Koorie students, deliver high quality, inclusive education programs and respect Koorie culture. They also advocate on behalf of the Aboriginal community and oversee the Wurreka brokers initiative which supports young Koories to take up training in the VET sector via TAFE.
List of Wurreka brokers: <http://www.vaeai.org.au/contacts/dsp-default.cfm?loadref=40>
<http://www.vaeai.org.au/>

Koorie Youth

**Charles Solomon
Melbourne Metropolitan
144 Westbourne Grove
Northcote VIC 3070
M: 0439 353 846
Ph: 03 9481 0800
metrobroker@vaeai.org.au**

Victorian Aboriginal Health Service

As well as access to Koorie medical staff, VAHS also provide allied health services, community support service and family counselling programs.
<https://www.vahs.org.au/>

Koorie Youth

**186 Nicholson Street, Fitzroy, 3065
phone: 03 9419 3000**

Victorian Aboriginal Legal Services

VALS provides legal services to the Aboriginal community including young Koorie students.

Koorie Youth

**List of locations around the state:
<https://vals.org.au/contact-us/>**



Youth Justice Programs (also refer to Koorie programs)

Eligibility

Contact details

Whitelion Youth Justice Program

Whitelion delivers the Justice Employment program to provide young people whose behaviours have resulted in involvement with the Justice system or are at risk of criminality, as well providing positive community connectedness, young people are supported to engage, re-engage in education and training or employment.

Young people involved in youth justice.

Whitelion, 155 Roden Street, West Melbourne. Ph. 03 8354 0800
Eliana.cuppari@whitelion.asn.au

Young Women Youth Justice Program

Women in Mentoring (WAM) matches women (including young women) who have been involved in the youth justice or adult justice system with women mentors to support their transition post release or post involvement. WAM offers a unique, early intervention program that supports women charged with a criminal offence by matching them individually with a supportive volunteer, female mentor. The volunteer mentors are trained and resourced to provide appropriate support to the program participants, to share their skills and to contribute to the wider community. The program has made a significant positive difference to the participants' confidence, coping mechanisms and capacity to respond to their legal matters and address the issues that underlie their offending. The vast majority of the participants have avoided a prison sentence and have not re-offended.

For young women who have been involved in the youth justice program.

Level 1, 108-112 Langridge St, Collingwood VIC 3066
phone 0422 608 391
admin@womenandmentoring.org.au

iEmpower Diversion Program

The iEmpower Diversion Program provides culturally appropriate early intervention services, which are designed to reduce the likelihood of offending and reoffending by young people from refugee and migrant backgrounds. The Program provides young first-time offenders with opportunities for rehabilitation, personal growth, education and skills development; enabling them to reject antisocial and criminal behaviour. The program also links in with iEmpowers other youth initiatives such as employment and training programs to further support reducing recidivism. The program also seeks to assist the justice system to deal with complex cultural and religious issues when implementing appropriate diversion intervention.

For young first time offenders.

For 18 – 30 year olds
67 Stubbs Street
Kensington VIC 3031
info@iempower.com.au
1300 997 198

Worth a Second Chance

Jesuit Social Services Advocacy initiative aimed at addressing the treatment of children who come into contact with the Youth Justice System to promote greater understanding of the precursors leading to criminal behaviour and to support more helpful interventions that lead to positive change. This is not a service but a campaign to promote #Wortha2ndChance.

Young people involved in youth justice.

<http://worthasecondchance.com.au/contact/>

Youth Justice Network

This University of Melbourne initiative brings together key stakeholders to address myths and negative perceptions impacting the rights and opportunities of young people coming into contact with the Youth Justice system. The network is:

- Building capacity within organisations working with and for justice-involved young people in Victoria;
- Providing a platform for diverse expertise, skills and knowledge to be shared;
- Gathering and collating resources for those working to improve the experience of and outcomes for justice-involved young people; and
- Using the knowledge generated to understand and better respond to the complexity of issues associated with young people's interactions with the justice system in Victoria.

For youth organisations supporting youth involved in justice

<https://ypjustice.wordpress.com/>

Youth Justice Programs

Eligibility

Contact details

IEmpower - Refugee Court Program

The Refugee Court Program provides culturally appropriate early intervention services. These services are designed to reduce the likelihood of offending and re-offending by young people from refugee and humanitarian backgrounds. The program provides young first-time offenders with opportunities for rehabilitation, personal growth, education and skills development therefore, enabling them to reject anti-social and criminal behaviour.

Refugee young people involved in youth justice.

**67 Stubbs Street
Kensington VIC 3031
info@iempower.com.au
1300 997 198**

iEmpower Youth Development & Empowerment Program

Aimed at engaging, enabling and empowering young people to develop positive links with the Victorian justice system. Through providing young people with information sessions and case management services, the program equips participants with the opportunity to improve their leadership, confidence and employability skills. The program facilitates pathways for participants to access education and training opportunities including scholarships.
The program which takes up to 25 young people at any given time, has sixteen structured sessions which are delivered between 10-16 weeks depending on the intensity of the program and the makeup of the group

Up to 25 young people at one time can be involved in this program.

**67 Stubbs Street
Kensington VIC 3031
info@iempower.com.au
1300 997 198**

Victoria Legal Aid

VLA provide free legal advice and support to eligible young people, they can provide lawyers who can talk to you over the phone or see you in person and have access to interpreters when needed. Other locations can be found listed here: <https://www.legalaid.vic.gov.au/contact-us/our-offices>

Young people

**570 Bourke St
Melbourne VIC 3000
Tel: 1300 792 387**

Youth Justice Community Support Services

Youth Justice Community Support Service (YJCSS), which provides individualised intensive support to eligible young people transitioning out of custody, regarding employment, education or training as well as developing independent living skills or better connections to family, community or culture. This funding has been provided to expand the availability of YJCSS to include after-hours and weekend support in the metropolitan area. After-hours and weekend support will also be rolled out to regional areas in the coming months.

For young people transitioning out of custody.

**Located at Childrens Courts
across Victoria**

<https://bit.ly/2CAFi6C>

Youth Law

Youthlaw is Victoria's state-wide free community legal centre for young people under 25 years of age.
Their online website offers a vast range of information.
Youth Law can provide young people with legal advice on:

- Fines, train/tram fines for example
- Criminal charges, police interviews
- Becoming Independent
- Complaints, being treated unfairly at work for example
- Car accidents, insurance
- Discrimination , harassment
- Family rights when parents separate
- School, being expelled or bullied
- violence and abuse
- Victims of crime

For young people under the age of 25.

**Phone: (03) 9611 2412
(daily 9-5 pm ,
Monday to Friday)
OR email: legal@youthlaw.asn.au
<http://youthlaw.asn.au/>**

Careers/Pathways, VETis & Careers Counselling Programs

Eligibility

Contact details

<p>Structured Workplace Learning</p>	<p>The SWL program is delivered across Victoria by the LLEN Network. Each LLEN is responsible for developing a range of work placement opportunities for vulnerable young people, undertaking their senior secondary certificate. The program will be supported by a state-wide portal, which will list placement opportunities. http://www.workplacements.education.vic.gov.au/llens/capitalcityllen/</p>	<p>For high school students enrolled in VET or VCAL requiring placements in high school years.</p>	<p>Capital City LLEN 0411 715 406 wendydalkiran@cityllen.org.au</p>
<p>Pre - VCE</p>	<p>For early school leavers and adults who want to have another go at finishing their education and obtaining their VCE, this one semester program builds your skills again to give you the best start. You will study some English and Maths and preparation for study, run part time from the city. The CAE is now part of Box Hill Institute of TAFE. Twice a year for one semester at a time with direct pathways into VCE programs.</p>	<p>High school aged students.</p>	<p>Centre for Adult Education (CAE), 253 Flinders Lane, Melbourne. . Contact: 9652 0611 or preaccred@cae.edu.au</p>
<p>Skills and Jobs Centres</p>	<p>Located on TAFE facilities, centres will provide the community with free careers counselling and information about the best courses for them to achieve their career and vocational goals. The Skills and Jobs Centre will also provide a range of programs to prepare people for a return to study and can provide a dedicated course and careers advisor to support anyone not in secondary school. There are skills and jobs centres across Victoria visit the link for more info on locations http://www.education.vic.gov.au/about/news/archive/Pages/skillsjobs.aspx</p>	<p>Young people.</p>	<p>Cherie Ward Careers Counsellor - RMIT Skills and Jobs Centre City Campus, Building 70, Ground Floor, Skills and Job Centre 45 Cardigan Street, Carlton 3053 Mob: 0418 465 633</p>
<p>AMES - English for young migrants</p>	<p>AMES Australia's Young Adult Program help young people to settle into their new life in Australia through a mix of classroom learning and activities in the workplace, on sporting fields, in the community, and other places of interest. Participants will also learn English with other young people, improve their computer and internet skills and prepare them for further study whilst practicing skills Australian employers want.</p>	<p>Young migrant adults.</p>	<p>AMES, 255 William St, Melbourne https://www.ames.net.au/learn-english/english-for-youth</p>
<p>River Nile School</p>	<p>Empowering women through Education, the River Nile School provides VCAL programs for women from African backgrounds, aged 15- 20+ years. Strong student welfare supports, MYKI and Childcare provided. Many young women from African-Australian backgrounds can sometimes feel overwhelmed in the mainstream education system, the RN School provides a more nurturing environment with small class sizes to help these students succeed.</p>	<p>Young women from African backgrounds aged 15-20 plus years of age.</p>	<p>Level 1, 117 Capel St, North Melbourne 3051 Ph. 9329 8425 admin@rivernileschool.vic.edu.au</p>

	Mental Health	Eligibility	Contact details
Youth Beyond Blue	Mental Health resources and supports with 24 hour phone call supports and service referrals. https://www.youthbeyondblue.com/	All youth seeking mental health support.	Online help and phone calls with experts via: 1300 224635
Headspace	With centres located across the state, Headspace provide young people with support and counselling for mental and physical health issues (including sexual health), alcohol and other drug or work and study issues. They provide Drs, Psychologists, social workers, alcohol and drug workers, youth workers and vocational counsellors. Some centres also have family therapists and workers from Aboriginal and Torres Strait Islander backgrounds. For list of other locations: https://headspace.org.au/headspace-centres	All youth seeking mental health support.	Collingwood Headspace Level 1, Victoria Park (Social Club Building) Cnr Lulie & Abbott Streets, Abbotsford Ph. 9417 0150
Orygen	Orygen provide cutting edge research and innovative, evidence -based approaches to supporting young people experiencing mental health issues. Orygen Youth Health is part of the public mental health system in Melbourne, Australia, and sees young people aged 15 to 24, with a focus on early intervention and youth specific approaches.	Youth aged 15-24 seeking mental health support.	35 Poplar Rd, Parkville, VIC, 3052 Ph. 1300 679 436 https://www.orygen.org.au/
Academic Child Psychiatric Unit (ACPU)	Located within the Royal Children's Hospital, the ACPU is able to provide a comprehensive assessment of the following types of difficulties in children and adolescents: oppositional defiant problems, conduct problems, attentional problems, motor direness, impulsiveness, anxiety difficulties, depressive difficulties, autistic spectrum disorder problems and early-onset psychotic symptoms. https://www.rch.org.au/acpu/	Youth who have high intensity mental health needs aged up to 10.	Royal Children's Hospital, 50 Flemington Rd, Parkville Telephone (+613) 9345 4666 Email acpu.mhs@rch.org.au
Youth2Knowledge (Y2K)	Youth2Knowledge (Y2K) is an Indigenous owned mental health organisation. Y2K offers a range of wellness programs such as Indigenous health, mental health, substance awareness, nutrition and building resilience against suicide.	Young people seeking mental health support.	0448839214 http://www.y2k.com.au/
	Sexuality and sexual health		
Melbourne Sexual Health Centre	GP Clinic with specialists in sexual health and sexually transmitted diseases. Also provide wide range of resources and information. https://www.mshc.org.au/Home/tabid/56/Default.aspx	Young people seeking sexual health support.	580 Swanston St, Carlton Ph. 9341 6200 HIV+ Clinic - 9341 6214
LGBTQI+ Support	Drummond Street Services offer a range of programs, counselling and support for young LGBTIQ+ people.	Young people apart of LGBTQI + community.	



Sexuality and sexual health

Eligibility

Contact details

Yeah Aware

YEAH is Australia's largest online and face-to-face engagement connecting young people with sexual health information and supporting young people to take control of their sexual health through. The website contains information including:

- FAQ about sexual health
- Common sexual health definitions
- Find a clinic or support service near you
- Sex ed news
- Teacher guide
- Peer education hub and more

All young people seeking sexual health support.

**95 Drummond Street, Carlton,
VIC, 3053**

<https://www.yeah.org.au/>

**Phone (03) 9650 0699 or email
yeah@penington.org.au**

Centre Clinic

As well as running a website, the Victorian HIV/AIDS Council also has 2 clinics – in St Kilda and Fitzroy – which specialise in the diagnosis and treatment of HIV/AIDS and other STIs. All people living with HIV are welcome, though there is a focus on people who are attracted to the same sex (gay or lesbian) or to both sexes (bisexual). The St Kilda clinic is open late on Monday nights, as well as Saturdays, and all appointments are bulk billed through Medicare. They have links for other resources if the test comes back positive.

The Centre Clinic – VAC Medical Services
(open 7 days)

Address: Rear 77 Fitzroy Street, St Kilda
VIC 3182

PH: 03) 9525 5866

PRONTO! – Free HIV rapid testing
(open Tues-Sat)

Address: 175 Rose Street, Fitzroy Vic 3065
PH: 03) 9416 2889

Young people seeking sexual health support particularly with HIV/AIDS and STI's. (focus on gay/lesbian/bisexual youth.

Can make appointments online

Melbourne Sexual Health Centre (MSHC)

The MSHC is located in Melbourne CBD, and offers people a range of services – medical, nursing, counselling. They have special clinics for men, women, people who are living with HIV, and men who have sex with men. They also have a great website, with lots of information about STIs and sexual health, and can refer you to sexual health clinics all over Australia.

Young people seeking sexual health support.

**580 Swanston Street, Carlton,
VIC 3053**

PH: +61 3 9341 6200 OR 1800 032 017

**National Relay Service
(For deaf, hearing impaired, and speech
impaired clients)**

PH: 1300 555 727

Website: www.relayservice.gov.au

Gay and Lesbian Health Victoria (GLHV)

Gay and Lesbian Health Victoria (GLHV) is a lesbian, gay, bisexual, transgender and intersex (LGBTI) health and wellbeing policy and resource unit. GLHV is funded by the Victorian Government and sits within the Australian Research Centre in Sex, Health and Society (ARCSHS), La Trobe University.

For young people identifying as lesbian, gay, bisexual, transgender or intersex seeking sexual health support.

Phone: (03) 9479 8724

Email info@glhv.org.au

<https://www.glvh.org.au/>



CityLLEN

Drug and alcohol abuse Programs

Eligibility

Contact details

YSAS – Youth Support & Advocacy Service

Provide a range of intensive individualised supports and interventions to highly vulnerable young people aged 12-21 years experiencing drug and alcohol and other substance abuse issues.

12 locations throughout Victoria

<https://ysas.org.au/find-ysas>

Young people aged 12-21 years experiencing drug and alcohol substance abuse.

<https://ysas.org.au/>
**Level 1/ 131 Johnston St
Fitzroy, Vic 3065
tel: +61 3 9415 8881**

Reach Out

Provides an online space for young people to learn about the effects of addiction, what addiction is and when to tell what crosses the line.

<https://au.reachout.com/tough-times/addiction>

Young people seeking substance abuse support.

Youth Outreach Drug Counselling (YNOT)

Is a successful outreach drug and alcohol treatment service for young people aged between 12 and 25 years. Youth focused and friendly the team is mobile and travel to meet clients in informal settings YNOT. provides personalised, confidential outreach counselling, support, education and referrals for individuals dealing with alcohol and or other drug abuse or dependence problems. You choose the location and we come to you, to ensure a confidential and flexible routine that removes hesitations that individuals might hold when looking to reach out and ask for assistance.

<https://youthprojects.org.au/programs/ynot/>

For young people aged 12-25 years seeking drug counselling.

**City Office
7-9 Hosier Lane Melbourne 3000
T 9945 2100 F 9945 2111**

Odyssey House Victoria

Odyssey House aims to support the widest range of people, welcoming all Aboriginal and Torres Strait Islander peoples, those from culturally diverse backgrounds, and those from LGBTIQ communities to their services. The range of services include:

- Assessments
- Counselling and support
- Residential rehabilitation
- Financial Counselling
- Youth and family services
- Education and training
- Child, you and family services
- Drink and drug driving education

For young people from diverse backgrounds seeking support.

**There are 7 locations in Victoria.
View them here:**
<https://www.odyssey.org.au/i-need-help/contact-us/>

**660 Bridge Road
Richmond, Victoria 3121
Telephone: (03) 9420 7600**

Vincent Care Victoria

1800 ICE ADVICE

Phone: 1800 423 238

DirectLine

Phone: 1800 888 236

DrugInfo

Phone: 1300 858 584

All young people seeking support.

Drug and alcohol abuse Programs

Eligibility

Contact details

Bunjilwarra Koorie Youth Alcohol and Drug healing Service

Bunjilwarra is a 12 bed residential rehabilitation and healing service for Aboriginal young people (male and female) aged between 16 and 25 years. It is a purpose-built, statewide service situated in Hastings, Victoria. To be eligible for acceptance to Bunjilwarra, a young person must:

- Identify as being of Aboriginal and/or Torres Strait Islander descent.
- Be between 16 and 25 years of age.
- Require treatment to manage their alcohol and/or drug problem.
- Be prepared to enter the program voluntarily.

In addition, the young person must:

- Demonstrate that they are ready to address their alcohol and other drug issues, including a willingness to participate in the development and achievement of personal goals.
- Make a commitment to actively participate in all aspects of the program, in particular group based and one-on-one activities.
- Be willing to participate and live in a therapeutic community environment.

For youth aged 16-25 years seeking refugee and support with substance abuse.

Youth must identify as Aboriginal/Torres Strait Islander.

Phone: (03) 5979 2011

Fax: (03) 5979 3211

Email: [info\[at\]bunjilwarra.org.au](mailto:info[at]bunjilwarra.org.au)

<http://bunjilwarra.org.au/>

Direct Line

Within the broader alcohol and drug service delivery framework, DirectLine provides:

- Information, counselling and referral around alcohol and drug issues
- An immediate and highly accessible alcohol and drug response service, especially to populations in remote areas
- Access to a 24/7 service by phone or online
- Brief interventions within a harm minimisation framework to prevent or reduce problems associated with drug use
- An anonymous and confidential service

Young people seeking instant substance abuse support.

<https://www.directline.org.au/>

1800 888 236

YODDA

Youth drugs and Alcohol advice service. This website has an interactive tool which can help young people work out where they're at with drug and alcohol use. They receive great feedback along the way and personalised outcomes at the end.

Young people seeking instant substance abuse support.

advice@yodaa.org.au

For Youth AOD advice call YoDAA on 1800 458 685

There is also a live chat on their website at

<http://yodaa.org.au/youth?site=youth>

Youth Service Providers

Eligibility

Contact details

Drummond Street Services – the Drum

The Drum offer a fantastic array of programs and services to young people from all genders, religions, cultural and identity backgrounds. Including: Hip Hop Dancing, Underground Men, Underground Women, School Holiday Programs, Gender Diverse Holiday Programs, Queerspace Youth, Monday Mayhem, Soccer and Basketball fun programs, individual support and guidance and many more activities.

<http://thedrum.ds.org.au/>

Eligibility – young people aged 12 – 25 years

Carlton
drummond street services Office
100 Drummond Street Carlton, VIC
Collingwood
Family and Community Space
253 Hoddle Street, Collingwood VIC
3066
North Melbourne
North Melbourne Community Centre
49-53 Bunclle Street,
North Melbourne VIC
9663 6733

Melbourne City Mission

Front yard Youth Services provides integrated services to address the physical, social and emotional needs of young people aged between 12 and 25 years who spend time in Melbourne's CBD. Some of our services also work with young people across greater Melbourne and throughout Victoria.

If you are a young person 12 to 25 years experiencing homelessness, at risk of homelessness, disengaged or requiring support, we can support you to make decisions about your future. In order to access our services, you must be:

- aged between 12 to 25
- homeless, at risk of homelessness, disengaged or requiring support.

Front yard is the first point of contact for you or your client if the above criteria is met. We are the main referral point for each of our co-located services.

<http://frontyard.org.au/>

Operating areas Young people who spend time in Melbourne CBD can avail of Frontyard Youth Services. Some services at Frontyard also work with young people across the whole of Melbourne and Victoria.

Frontyard is not a hangout space, you or your client must be accessing a service to access our other facilities.

At the central location in the CBD, we can give you a chance to have a shower and change your clothes, have a chat and grab a bite to eat. We provide a free all day breakfast, shower facilities, toiletries, underwear and socks for those who need them, phone cards for young people, and a free BBQ every Tuesday held on the steps of Frontyard.

You can also see a doctor or a dentist, get legal advice, use computers and iPads, talk to Centrelink and many other services to get advice, and support to help you make decisions about your future.

Aged between 12 to 25,
Homeless or at risk of
homelessness

44 Flinders Street, Melbourne, VIC
3000 Phone 03 9611 2411 or Freephone
1800 800 531 (Monday-Friday,
19am-8pm and Saturday & Sundays,
10am-6pm)

Email
frontyard@mcm.org.au Out of hours
Please call the Salvation Army Crisis
Line on 1800 627 727

Youth Homelessness Services

Eligibility

Contact details

Concern Australia STEPS Outreach Service

Steps' workers and volunteers help young people, children and their families with long-term relational and practical support, including advocacy, referral and material aid. STEPS helps young people to build a sense of self-worth and equips them with the tools they need to create a positive future.

Eligibility - young people and anyone else homeless or at risk of homelessness in the city

Anne Mitchell
anne.mitchell@concernaustralia.org.au
03 9470 2972
0425 770 048

Salvation Army

The Salvation Army work with people who are homeless or at risk of homelessness, those suffering from serious mental health issues, people affected by a range of addiction issues and people who are suffering from social poverty. The Salvation Army Melbourne Project 614 provides support by supplying meals, clothing and counselling but also work with clients to help create pathways out of their current state of marginalisation. These pathways include training, volunteering, employment and accommodation options. Providing youth specific programs including Youth Street teams who help at risk young people in the city at night and the AMP 614 Youth Bus is a safe place for Melbourne's homeless and marginalised youth. A fully refurbished motorcoach parks on Flinders Street equipped with a kitchenette, computers, Xbox gaming consoles, chill out areas and private counselling area. The Youth Bus enables Melbourne Project 614 workers and volunteers to build relationships with vulnerable and isolated young people with the intent to improve their pathways to accommodation, employment and education. The Youth bus operates from 6.30pm to 9.00pm, Monday to Wednesday.

Eligibility - not youth specific, all ages welcome

69 Bourke St, Melbourne

<https://salvationarmy.org.au/melbourne614>

- 1800 COMMUNITY (266 686 489)

Elizabeth Street Launch Housing Common Ground

Elizabeth Street Common Ground provides permanent, affordable, high-quality housing to 65 people with complex needs who have been chronically homeless, many for more than 10 years. An additional 66 apartments exist for low income workers and students. The Common Ground model combines the two essential ingredients for ending homelessness: good quality permanent housing and tailored support services. Eligibility - people who are vulnerable to long-term homelessness and highly vulnerable to physical or mental harm. Clients' vulnerability is assessed through:

- Current housing circumstances and history of homelessness, including length of time homeless, types of accommodation accessed, reasons for leaving accommodation;
- Mental illness, drug and alcohol dependency, disability/cognitive impairments or other chronic health condition which can be a barrier to maintaining housing; and
- Vulnerability to harm and exploitation from others or a risk of harm to themselves.

Young people vulnerable to long term homelessness

660 Elizabeth Street, Melbourne

Phone 8359 0200.

<https://www.launchhousing.org.au/service/elizabeth-street-common-ground/>

